FS GROUP

Job Title	Front of House
Contract	Permanent, £14.60 per hour. Plus discretionary commission and bonus based on sales. Please note that this position does not include accommodation and requires candidates to have current eligibility to work in Jersey
Terms	All daytime shifts, 40 hours per week, including weekends, no split shifts.
Location	Jersey Pearl, St. Ouen

Overview

Jersey Pearl is a multi-award-winning, family business where, for 40 years, we've helped locals and visitors celebrate special moments with pearl jewellery and beautiful food.

We have a new opportunity for an experienced Front of House to join our much-loved Jersey Pearl Cafe. You will handle all aspects of front of house whilst working closely with the kitchen to deliver a wonderful experience to our customers during breakfast, lunch and afternoon tea service. We're looking for someone who can lead by example to help our customers feel welcome whilst developing our service across the café team.

About the role

- Delivering the very best customer service to our customers daily.
- Working closely with the kitchen to ensure service is delivered efficiently.
- Lead the front of house team when our Restaurant Manager is off.
- Supporting the Restaurant Manager with administration such as buying, health and safety and front of house stock management.
- Doing what needs to be done for keeping the café look it's best and running as it should.

About you

- A front of house professional.
- You will be passionate for excellent customer service with a confident out-going personality.
- Keen to learn and take on relevant food hygiene, barista and service training.
- Conscientious and reliable to take responsibility when necessary.
- You can make great things happen whilst having lots of fun along the way.

What it's like in our team

Jersey Pearl is a part of FS Group, a family run business that creates the perfect brands for people to treat themselves on holiday in Jersey, the Isle of Wight, Cornwall and Spain. FS Group's family values are reflected in everything we do - from our product quality to the way we work with our customers and the people in our team. We work hard for each other in a supportive culture to ensure that we do a great job and have a lot of fun along the way.

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Plus, there are great perks such as generous discounts on jewellery and the Jersey Pearl Cafe, free parking, as well as Parent-Cloud to support working mums and dads.

Here are some quotes from our team.

- 'Jersey Pearl is just a very happy place to be!'
- 'The place is lovely, and the staff are all happy in their work'
- 'I love my job in the cafe, and I have learnt that customers come back to see me'
- 'I have seen the company grow over 26 years for the better - we have moved on considerably, it's been an absolute joy and a privilege to work here, it's nice to work on the shopfloor and for the family'

For more information on the role or to be considered for the position please email us at the following address, recruitment@jerseypearl.co.uk. We look forward to hearing from you.

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