



FS GROUP

Company - Jersey Pearl

Job title – Stores supervisor – St Ouen

Terms – Permanent, 40 hours per week

Salary - £15.00

About us

FS Group is a multi-award-winning family business where for more than 35 years we've helped locals and visitors celebrate special moments with pearl jewellery and beautiful food. We've grown to create four brands Jersey Pearl, Isle of White Pearl, Cornwall gold and Tenerife Perla to become a substantial business where you will find tremendous opportunity alongside a family culture.

The role forms part of Jersey Pearl, working at St Ouen.

This varied responsible position reports directly into our Venue manager and will be responsible for ensuring that the business is always operating in an efficient way.

Key responsibilities

- Ensure the store performs to achieve current sales targets.
- Minimize costs and maximise profit.
- Plan resource in line with business needs
- Supervise colleague performance, provide induction, feedback, coaching and counselling.
- Communicate all targets and priorities with the team.
- Complete promotions in a timely manner and in accordance with company standards
- Supervise the induction of all new colleagues and validate training.
- Transfer stock to other branches of the business and control inventory.
- Liaise with senior management regarding marketing opportunities.
- Deliver outstanding customer service and possess excellent product knowledge.
- Operate the till accurately and efficiently to maintain stock integrity.

About you

- Experienced in customer facing roles, possessing excellent customer service skills.
- Mobile and can travel out to the west of the island.
- Passionate and committed to delivering a fantastic experience for our customers.
- Honest, hardworking and reliable.
- Flexible and possess a "Can do" attitude.
- Work well within a team, also can work independently.
- Show empathy and solve problems.
- Keen to make great things happen and have lots of fun along the way.

For more information regarding this role or to be considered for the position please email Paul at the following address paul.melia@jerseypEARL.co.uk. We look forward to hearing from you.